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Commercial Warranty

Vintage Product: Subject to the Warranty Exclusions set out in the Warranty guide for each of the product lines. Vintage Hardwood Flooring warrants to the original purchaser that the finish wear layer for Pearl, UVF and Semi gloss finishes on ¾” Pioneered Solid, 9/16” Crafted Engineered, ¾” Solid Sawn, Northern Solid Sawn structured, and 7/16" U-LOC hardwood flooring in the original manufactured/purchased condition will not wear through or peel from the wood for a period of three (3) years from the date of purchase, when used and installed under light commercial traffic conditions such as, but not limited, living or residence areas, education or religious buildings, corporate or business offices and selected retail stores and spaces (or any non-food service stores) located away from outdoor main entryways or street, therefore excluding any heavy commercial use.

UV Urethane Oil finish is warranted for one (1) year.

Finish Warranty excludes any indentations, scratches or surface damage caused by lack of proper maintenance, misuse, negligence, accidents, spiked-heeled shoes, water, wet mopping, erosion, pebbles, sand, other abrasives, insufficient prevention and/or protection. The surface wear must be readily visible and cover at least fifteen percent (15%) of the surface area. Gloss reduction is not considered surface wear.

Regular maintenance as specified by Vintage Hardwood Flooring must be followed in order to validate this Warranty. The sole remedy pursuant to this warranty is available to the original purchaser only and shall be limited to the repair, refinishing, refinished or replaced after a reasonable number of attempts, Vintage Hardwood Flooring will, upon request, refund the original purchase price of the defective floor on a pro rata basis. Any attempt to repair, refinish or replace the defective product prior to inspection by Vintage Hardwood Flooring will invalidate this warranty.